

Privacy Policy

This privacy policy sets out how OPIS S.r.l. uses and protects any personal information that you give to us when you use this website and/or collected by OPIS S.r.l. within its relationship with consultants, sponsors, Clinical Research Organizations ("CROs"), including their representatives and employees, commercial partners and/or any other third parties

OPIS S.r.l. is committed to ensuring that your privacy is protected and to processing your personal data in full compliance with Regulation UE 679/2016 and any other national implementing laws ("GDPR"). Should we ask you to provide certain information by which you can be identified when using this website or in connection with any contact with OPIS S.r.l., then you can be assured that it will only be used in accordance with this privacy policy.

OPIS S.r.l. may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. In case of amendments which might significantly affect your privacy rights, we will provide you with prior notice.

OPIS S.r.l., with its registered office in Via Matteotti 10, 208132 Desio (MB), is the data controller for the processing of personal data for the purposes described in this privacy policy. You may contact OPIS S.r.l. at privacy@opis.it

OPIS S.r.l. has appointed a DPO who can be contacted at the address dpo@opis.it

We may collect the following information:

- Name, information concerning your organisation and job title
- Contact information including email address, telephone and business address;
- Information concerning your use of our website
- Demographic information such as postcode, preferences and interests
- Other information relevant to customer surveys and/or offers

Purposes of the data processing

1. We mainly use your personal data in order to reply to any request you sent us and/or to provide you with the requested services and queries.

2. Based on our legitimate interest we use your data to:

- Develop and improve our services;
- Internal record keeping;

- periodically sending promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided;
- sending newsletters and other information concerning OPIS S.r.l. activities including clinical studies and business initiatives;
- contacting you by email, phone, or mail to propose projects and collaborations you may be interested in;
- customise the website according to your interests
- using the information to improve our products and services.

Categories of recipients of data and Transfer in countries other than in the EU

For the purposes listed above we may communicate personal data to third parties such as other companies of the OPIS Group or third parties service providers acting as data processors on behalf of OPIS S.r.l. and on the basis of written agreements.

Your personal data might be transferred to third parties located outside the European Union where data protection and legal requirements may not be equivalent to those in your jurisdiction. In this respect when your Personal Data are transferred in countries which are not part of the EU, OPIS S.r.l. will adopt necessary safeguards which include contractual agreements as Standard Contractual Clauses set forth by the EU Commission. You might request information concerning safeguards adopted for transfer to non EU Countries, including contractual agreements put in place, by contacting the DPO at the address specified above.

Data Retention

Your personal data will not be retained for a period of time exceeding what necessary for the purposes for which they have been collected and processed, in accordance with applicable law. Particularly, your personal data will be retained for 5 years after the last contact, unless otherwise requested pursuant to the GDPR.

Exercise of data subject rights:

Pursuant to the GDPR, you have the right to:

- request access to your personal data and obtain information concerning processing operations;
- rectify your personal data, or to have incomplete personal data completed, including by means of providing a supplementary statement;
- request the erasure of your personal data, as well as the restriction of the processing, in the cases specified under applicable law;
- object to direct marketing activities, at any time, and to processing of personal data based on legitimate interest, on grounds relating to his or her particular situation.

You might exercise your rights by sending an email to privacy@opis.it

In addition, in case you believe that your personal data have been processed unlawfully, you have the right to lodge a complaint to the competent data protection authority.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Cookies used on our websites

We use the following cookies

`_utma _utmb _utmc _utmz`

These are Google Analytics cookies:

We use Google Analytics to monitor traffic levels, search queries and visits to this website.

These cookies enable Google to determine whether you are a return visitor to the site, and to track the pages that you visit during your session.

Moreover we also use the following cookies:

`__utmz` – stores where a visitor came from (search engine, search keyword, link)

`__utma` – stores each user's amount of visits, and the time of the first visit, the previous visit, and the current visit (presumably partly for double checking of this information).

__utmb and __utmc – are used to check approximately how long you stay on a site: when a visit starts, and approximately ends (c expires quickly).

At the moment of your first access to the Site and, in any case, until you made a choice, you will be asked to consent to the use of profiling cookies and third party analytics cookies. Particularly, consent may be provided scrolling the Site, closing the banner or clicking on "I Accept".

You may decide to block, erase, deactivate cookies or other similar technology using settings of your browser or device. Each browser (and in some circumstances, each version of the same browser) and each device has a specific procedure to erase or deactivate cookies. Your preferences concerning cookies shall be set separately for each browser or device used, as the functionalities and options offered may vary. We recommend consulting the support pages of your browser or device to obtain more information.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.